Hospital Scorecard

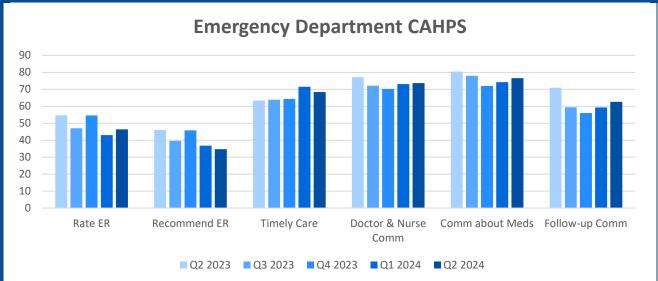


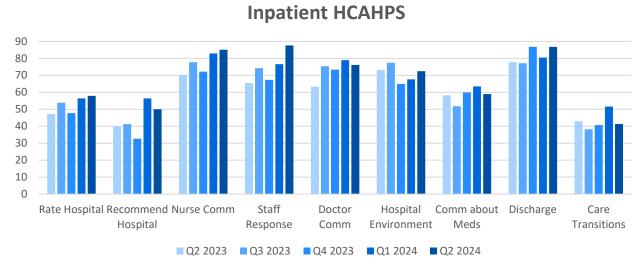
Leapfrog Safety Grade: C CMS Star Rating:



Excellence - Quality

People

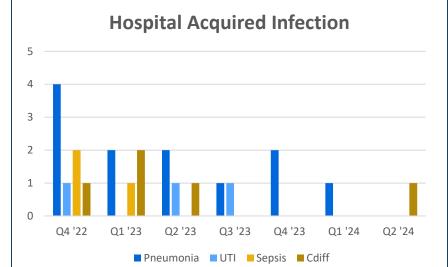


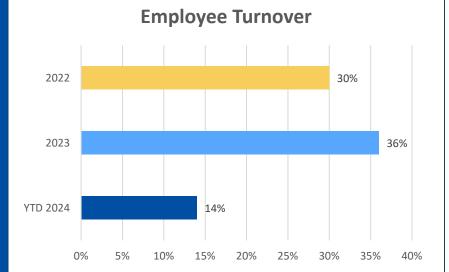


Observed Hand Hygiene Rates 100% 95% 90% 85% 80% 75% ER ICU Infusion MedSurg OB Surgery Apr '24 May '24 Jun '24

Performance Improvement Activity

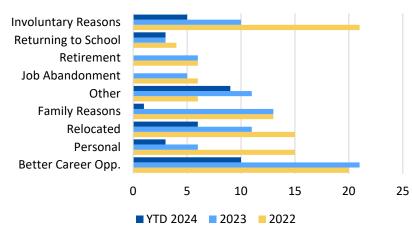
- Harms Huddles held weekly for proactive harm prevention
- Improvement of the cardiac monitoring capabilities
- New residency program for new-grad nurses
- New video-call language translation capabilities
- Decreasing triage time in the ED
- Successful hospital and lab re-accreditation surveys
- Improving pre-anesthesia testing (PAT) processes
- New nursing cares insights data for nursing staff
 HCAHPS data bedside shirt report and nurse comm.
- CDIFF protocol and testing procedures improved



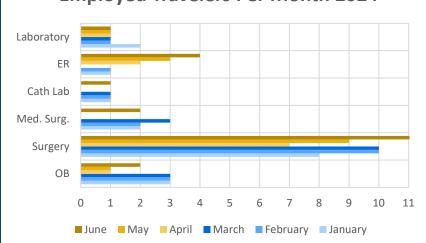


ED and Outpatient Volumes

Employee Separation Reasons



Employed Travelers Per Month 2024



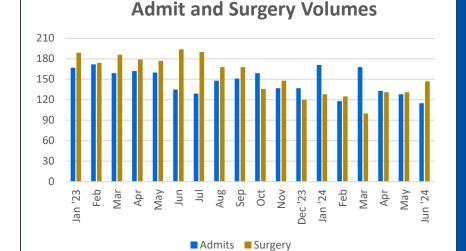
1800 1500 1200 900 600 300 0

Community

Capital Projects

Recently Approved:

- CSCS Upgrade & Cardiac Monitoring System
- Rapid infusers
- Relay Communications System
- Operating Room tables
- Pharmacy Hoods
- Cameras; 840 Ventilator; Stirrups for OB
- Fusion Navigation System
- 60L/H Water Purification System
- Blanket warmer; Panda Warmer; Ice Machine

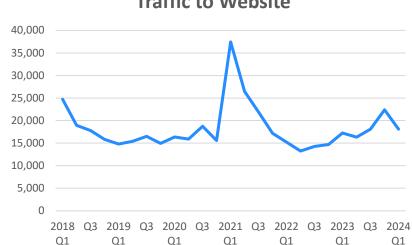


Community Contributions

■ ED Visits ■ Outpatient Visits

- In Q2 of 2024, NNRH donated **\$31,750** to various community organizations including Boys & Girls Clubs, Elko Cancer Network, Great Basin Community College, Newe Waipaipian Awareness Group, Rotary Community Fund, Ruby Mountain Balloon Festival, and the Safe & Sober Graduation Parties at EHS and SCHS.
- In 2023, NNRH totaled **\$18,775,000** in charity care and uncompensated care provided to the community.
- In 2023, NNRH contributed **\$298,075** to community benefit programs such as public health services, employee tuition reimbursement, physician recruitment, and professional development.

Traffic to Website



Upcoming Community Events

- Aug. 6th National Night Out
- Aug. 20th I.H.S. Health Fair
- Aug. 30th Elko County Fair
- Sep. 14th Suicide Prevention Walk
- Sep. 17th Ruby Mountain Mental Health Summit
- Sep. 19th Chamber After Hours at NNRH
- Sep. 27th Ladies Night Out for Health
- Oct. 12th Drive-Thru Flu Shot Clinic
- Dec. 7th Sensory Sensitive Santa

Champion Patient Care

Do the Right Thing

Embrace Individuality

Act with Kindness

Make a Difference Together